UNITED STATES PATENT AND TRADEMARK OFFICE CERTIFICATE OF CORRECTION

PATENT NO. : 7,085,367 B1 Page 1 of 1

APPLICATION NO.: 10/786221
DATED: August 1, 2006
INVENTOR(S): Lang

It is certified that error appears in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Column 6, Line 65, remove "(e) notifying the agent of the tracked service time,";

Column 7, Line 1, Claim 1 change "(f)" to --(e)--;

Column 7, Line 42, Claim 10 change "(d)" to --(c)--;

Column 8, Line 46, Claim 25 change "claims" to --claim--;

Signed and Sealed this

Fourteenth Day of August, 2007

JON W. DUDAS
Director of the United States Patent and Trademark Office